



HOTEL RESERVATIONS TERMS AND CONDITIONS

Restricted

For room reservations, please call +30 210 9222500 (8am - 7pm).

For general enquiries, please call + 30 210 9222500 (front desk 24 hours).

Email: reservations@athenaeumgrandhotel.com

By proceeding with the reservation you accept and agree with Athenaeum Grand Hotel (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

RATES AND DEPOSIT

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Euro (€).
- Rates include all government taxes at time of occupancy.
- Please find the Child charge policy* , Free of charge for children till 03 years old, 20% on the double rate for children 04-12 years old, *Adults +30% on the double rate
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

ELIGIBLE AGE FOR CHECK-IN

- You must be at least 18 years of age to check-in and register for a room.

CHECK-IN AND CHECK-OUT TIME

- Check-in time is from 2:00pm and check-out time is by 12:00am.
- A valid government-issued identification or passport is required at check-in.

EARLY ARRIVAL AND LATE DEPARTURE

- Should you arrive at the hotel prior to the normal check-in time, you are advised to approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

CREDIT CARD CONFIRMATION

- A valid credit card is required for all reservations to secure your reservation.
- The Hotel accepts Visa, MasterCard, American Express, and Diners Club credit cards. Debit Cards are not accepted.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.



CANCELLATION POLICY

- ✓ **Fully Flexible rates**
Rates are in euro (€) and include breakfast and all applicable taxes and service charges. If you cancel this reservation up to 2 days before date of arrival no fees or penalties will be charged. If cancelled or modified later, a cancellation penalty of the first night charge will be applied. In case of non-show, 100% of the total price of the reservation will be charge.

- ✓ **Non Refundable rates**
Rates are in euro (€) and include breakfast and all applicable taxes and service charges. No Cancellation allowed for this rate. Upon booking entire stay amount will be charged to your credit card (full prepayment). The reservation is non changeable and, in case of cancellation or non-show, the prepayment is non refundable

GROUP RESERVATIONS

- For reservations for groups of 10 rooms and above, please email the Hotel at sales@athenaeumgrandhotel.com.

GENERAL PROVISIONS

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Greece.

ROOMS MAX OCCUPANCES

1. STANDARD ROOM / max occupancy 2+1
2. DELUXE ROOM / max occupancy 2+1
3. EXECUTIVE
WITH PRIVATE BALCONY / max occupancy 2
4. EXECUTIVE
WITH PRIVATE VERANDA / max occupancy 2
5. JUNIOR SUITE / max occupancy 2+1
6. FAMILY ROOM / max occupancy 4 +1
7. PENTHOUSE SUITE / max occupancy 2 +3